



Signing Up in PPL@Home

Walk-Me Guide | California SDP

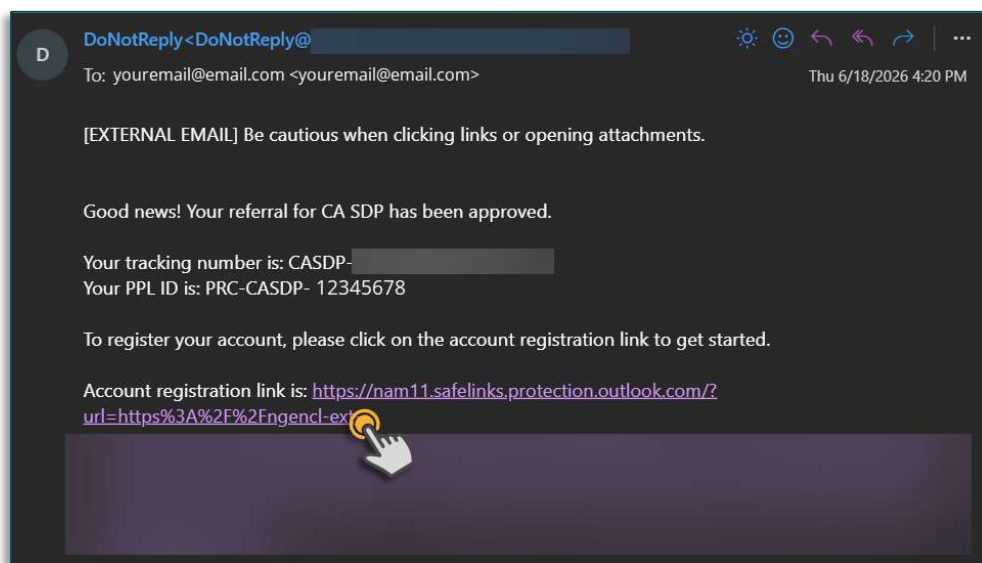
After your information has entered our system, you can create your PPL@Home login and password.

1

You will receive an email from PPL that contains:

- Your unique PPL Identifier (PPL ID)
 - An Account Register link
 - An Account Login link

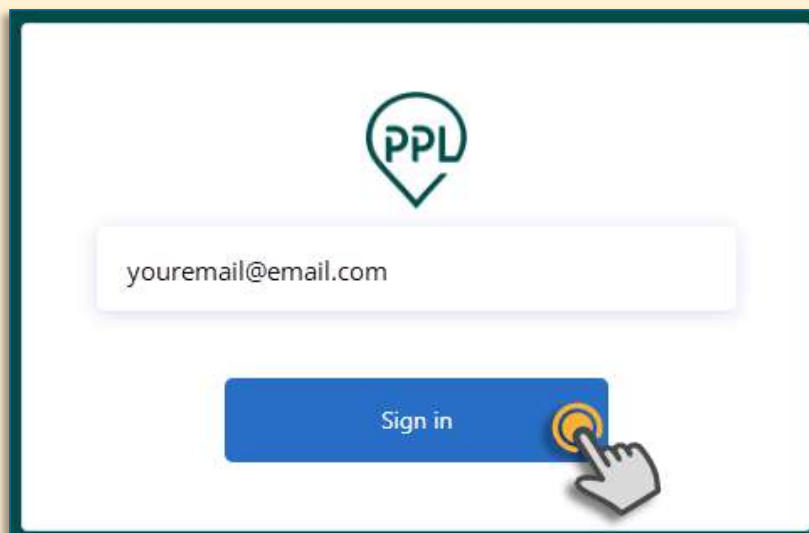
Click the Account Register link.



If you don't see this email, check your Spam folder. Email links will not work while the email is in the Spam folder. Mark the email address as safe and move the email to your main inbox.

2

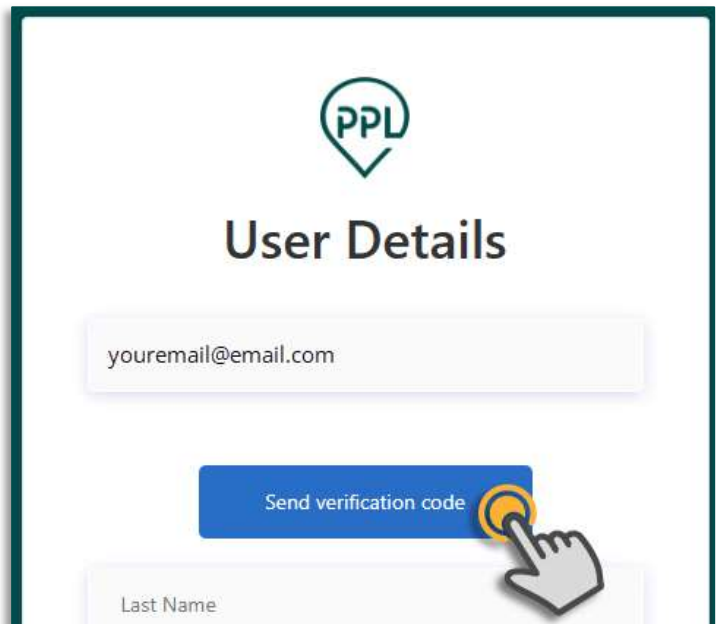
Enter your email address, then click the **blue 'Sign in' button**.



3

On the next screen, click the **blue 'Send verification code' button**.

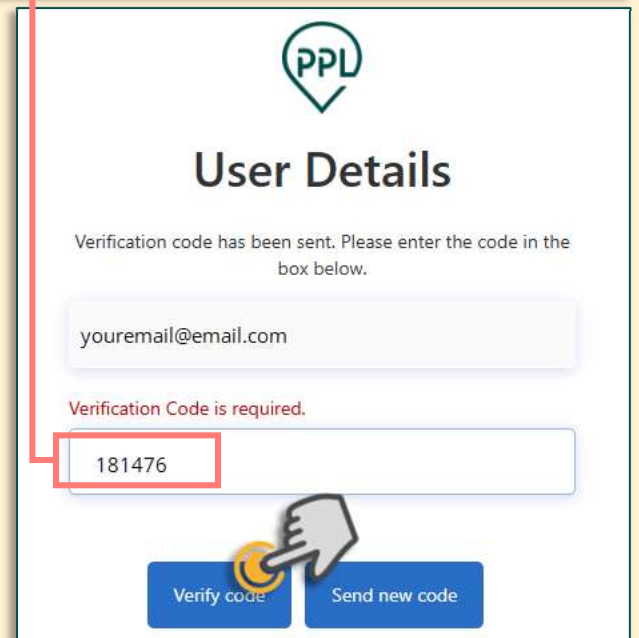
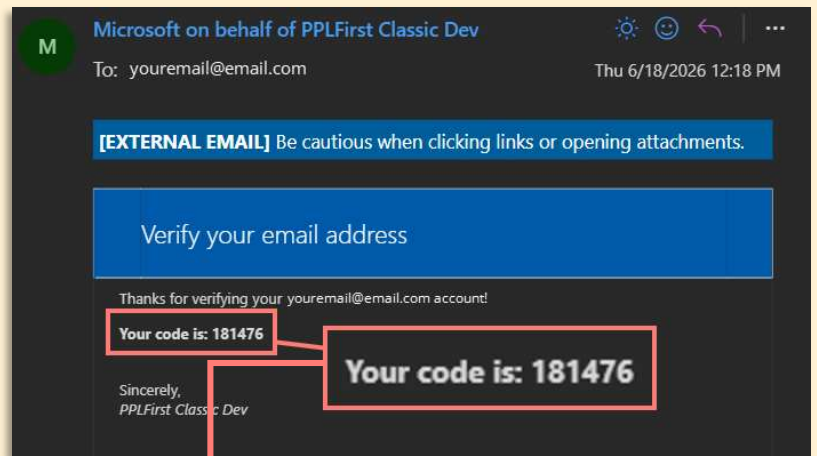
This will send a one time, 6-digit passcode to your email.



4

Enter the 6-digit code from the verification email into the Verification code field, then click the **blue 'Verify code'**.

If you take too long to enter the code after it has been received, it will time out and you will need to click the **'Send new code' button** to send a new code.



If the code is accepted, you can proceed:

- Enter your last name in the Last Name field.
- Enter your PPL ID found in your registration email.
- Create a password.

The password must meet **all five criteria. It must:**

- Be between 8 and 64 characters
- Contain a special character
- Contain a number
- Contain an uppercase letter
- Contain a lowercase letter

Enter your password in the 'New Password' field, and again in the 'Confirm New Password' field.

Then click the **blue 'Continue' button**

PPL

User Details

E-mail address verified. You can now continue.

youremail@email.com

Lastname

PRC-CASDP-12345678

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Password Rules

- ✓ Between 8 and 64 characters
- ✓ Contains a special character
- ✓ Contains a number
- ✓ Contains an uppercase character
- ✓ Contains a lowercase character
- ✓ Passwords must match

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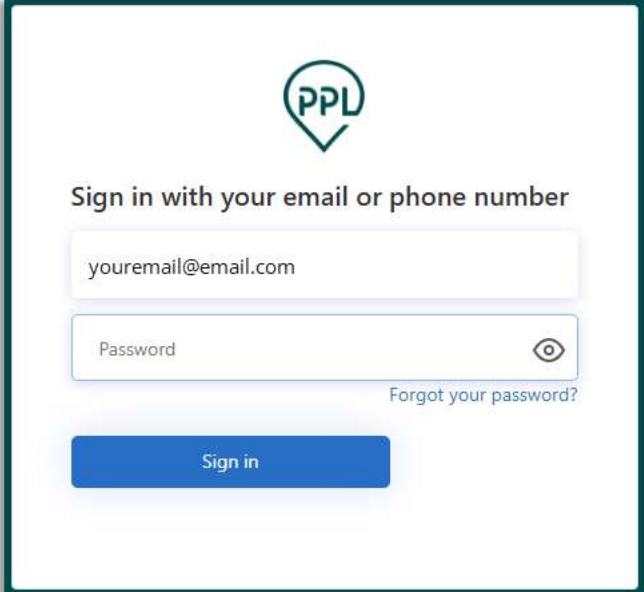
Create

SECURITY TIP. The strongest and most secure passwords avoid common words or phrases, repeating numbers, and names.

6

If the password you chose is valid and matches what you entered into the 'Confirm New Password' field, you will be immediately logged into PPL@Home.


Going forward you can use your email and password to log into PPL@Home directly through the log in link found in your registration email or from our pplfirst.com website.



PPL

Sign in with your email or phone number

youremail@email.com

Password 

[Forgot your password?](#)

Sign in

Call or email your Support Broker or Enrollment Specialist if you have any questions.



YOUR LIFE
YOUR CARE
YOUR PEOPLE